Chromex Scientific Scratch Card Promotion – Terms and Conditions

1. Promoter

CHROMEX SCIENTIFIC LIMITED ("Promoter") is a company incorporated and registered in England and Wales under company number 06389793 , with its registered office at Unit 2, Construction House, Callywhite Lane, Dronfield S18 2XR.

The Promoter is responsible for operating and administering the Chromex Scientific Scratch Card Promotion ("Promotion"), including notifying winners and fulfilling Prizes and Treats.

By participating in the Promotion, entrants agree to be bound by these Terms and Conditions ("T&Cs").

The Promotion will run during the promotional period specified on the promotional material or scratch card ("Promotional Period").

The Promoter reserves the right to:

- end the Promotion early where all Prizes and Treats have been allocated;
- extend or amend the Promotional Period where reasonably necessary for legal, regulatory, technical or operational reasons; or
- withdraw the Promotion where circumstances beyond the Promoter's reasonable control make this necessary.

Any material changes to the Promotion or these T&Cs will be communicated to entrants were reasonably practicable.

2. Eligibility

No purchase is necessary to enter the Promotion unless otherwise expressly stated on the promotional material.

The Promotion is open to individuals who:

- are aged 18 years or over at the time of entry;
- are residents of Great Britain (England, Scotland and Wales);
- meet any qualifying criteria specified by the Promoter or on the promotional material; and
- comply with these T&Cs at all times.

Employees of Chromex Scientific, their immediate family members, agents, representatives, or anyone professionally connected with the administration of the Promotion may be excluded from participating at the Promoter's discretion.

The Promoter reserves the right to request proof of eligibility and may disqualify any entrant who cannot provide satisfactory proof.

3. Qualifying Criteria & Participation

The Promotion is available to eligible participants who receive a Chromex Scientific Scratch Card through an authorised Chromex Scientific promotional activity, event, campaign or other distribution method.

Unless otherwise stated on the promotional material:

- each eligible participant may receive **one (1) Scratch Card**;
- each Scratch Card may be used **once only**;
- Scratch Cards are non-transferable and cannot be exchanged for cash or any other alternative;
- only one Prize or Treat may be claimed per valid Scratch Card; and
- once a Scratch Card has been used, it cannot be reused or reinstated.

The Promoter reserves the right to reject any Scratch Card that it reasonably believes has been copied, duplicated, altered, tampered with or obtained through fraudulent or improper means.

4. How to Enter

To participate, eligible entrants must:

a. Receive an authorised Chromex Scientific Scratch Card;

b. Follow the instructions displayed on the Scratch Card;

c. Scratch the designated scratch area to reveal the outcome; and

d. Where applicable, follow the instructions provided to claim or redeem the Prize or Treat.

Each Scratch Card constitutes one entry into the Promotion.

The outcome will be revealed immediately upon scratching the designated area.

Where a Prize or Treat requires additional action to claim it, entrants must follow the claim instructions provided on the Scratch Card or accompanying promotional material.

Only entries that fully comply with these T&Cs will constitute a valid entry (“Valid Entry”).

The Promoter reserves the right to verify the validity of any Scratch Card before awarding a Prize or Treat.

5. Prizes and Treats

The available Prizes and Treats will be specified on the promotional material and/or Scratch Card.

Prizes and Treats may include, but are not limited to, promotional merchandise, discounts, vouchers, products, services or other rewards as determined by the Promoter.

The Promoter reserves the right to substitute any Prize or Treat with an alternative of equal or greater value where reasonably necessary.

Prizes and Treats are subject to availability and cannot be exchanged for cash or transferred to another person unless expressly stated otherwise.

Where a participant receives a 'no win' outcome, no Prize or Treat will be awarded.

Where a Prize or Treat is won, the participant must follow the claim instructions provided and claim the Prize or Treat within the timeframe specified.

If a Prize or Treat is not claimed within the applicable timeframe, it may be forfeited and the Promoter shall be under no obligation to reissue it.

Where a Prize or Treat is subject to an expiry date, it must be redeemed by that date. Expired Prizes or Treats cannot be reinstated.

Full redemption instructions, including any applicable voucher codes, QR codes, online or in-store redemption requirements, will be provided at the point of claim where applicable.

Prizes or Treats supplied by third parties may be subject to additional terms and conditions imposed by the relevant third party.

6. Prize Fulfilment

Where applicable, Prizes and Treats will be fulfilled by Chromex Scientific or by an authorised third-party supplier on behalf of the Promoter.

The Promoter will endeavour to arrange delivery or fulfilment of Prizes and Treats within a reasonable timeframe following a successful claim.

The Promoter accepts no responsibility for delays to delivery caused by circumstances outside its reasonable control or by third-party delivery providers.

Where a Prize or Treat is supplied by a third party, the Promoter is not responsible for any failure by that third party to provide the relevant product or service, except where such liability cannot legally be excluded.

7. Fraud, Abuse and Disqualification

The Promoter reserves the right to disqualify any entrant suspected of fraud, abuse, dishonesty or misconduct, or to invalidate any Prize or Treat where manipulation or improper activity is identified.

Prohibited behaviour includes, but is not limited to:

- copying, reproducing or duplicating Scratch Cards;
- altering or tampering with Scratch Cards;
- attempting to manipulate the outcome of the Promotion;
- exploiting technical, administrative or system vulnerabilities;
- submitting fraudulent or misleading information; or
- attempting to participate more than the permitted number of times.

Where fraud or abuse is suspected, the Promoter may:

- disqualify the participant from the Promotion;
- withhold any Prize or Treat;
- cancel or invalidate a winning Scratch Card; and/or
- recover any Prize or Treat already awarded were reasonably necessary.

8. Liability

The Promoter accepts no responsibility for lost, damaged, delayed, incomplete or illegible Scratch Cards where this is caused by circumstances outside the Promoter's reasonable control.

The Promoter is not liable for any failure to perform its obligations under these T&Cs caused by circumstances beyond its reasonable control.

Where a technical, printing or administrative error results in an incorrect outcome, the Promoter reserves the right to investigate the error and, where appropriate, provide a replacement Scratch Card or alternative resolution.

Nothing in these T&Cs excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any other liability that cannot legally be excluded or limited under applicable law.

To the fullest extent permitted by law, the Promoter shall not be liable for any indirect or consequential losses, including loss of profits, revenue or business, arising from participation in the Promotion.

9. Data Protection

Personal data provided in connection with the Promotion may be processed for the purposes of:

- administering the Promotion;
- verifying eligibility;
- contacting winners;
- arranging Prize or Treat fulfilment; and
- dealing with queries or complaints relating to the Promotion.

The Promoter's Privacy Policy will apply to any personal data collected and processed in connection with the Promotion.

The Promoter will only share personal data with third-party suppliers where reasonably necessary to administer the Promotion or fulfil a Prize or Treat and will handle such information in accordance with applicable data protection legislation.

Further information about how Chromex Scientific processes personal data can be found in the Chromex Scientific Privacy Policy: www.chromexscientific.co.uk

10. Governing Law and Jurisdiction

These T&Cs are governed by the laws of England and Wales.

Participants may bring claims in:

- the courts of England and Wales; or
- the Scottish courts if they are resident in Scotland.

11. Complaints and Contact

The Promoter's decision is final and binding in all matters relating to the Promotion, except where otherwise required by law.

If you have any questions or complaints about the Promotion, please contact Chromex Scientific at:

Email: info@chromexscientific.co.uk
Post: Chromex Scientific, Callywhite Lane, Unit 2, Construction House, Dronfield S18 2XR.

The Promoter aims to acknowledge complaints within five (5) working days.

These T&Cs were last updated on **15.09.2026.**